



  
**J RANCH**  
CALIFORNIA



**CLOUD 9**  
Everything you need to know for your adventure!

## Let's Go!

My name is Nita Monroe and my role as the Host Family Director is to help people get to JH Ranch. I began my everlasting adventure with JH in 2007 when I came to the Ranch with my daughter, Amy, for the Mother/Daughter program. The way I saw lives transformed that summer developed a love for the Ranch and brought me to work with the JH Outback Mobile team. This amazing journey then included trips with the JH Outback International team and the start of JH Outback India. In 2014, I quit my job of 22 years in Fairhope, AL and followed God's calling to join the JH Ranch staff leading Host Family in Birmingham, AL.



We are excited that you and your significant other are coming to the Ranch this summer!! The Host Family team and myself will greet you on arrival night. We will be a part of your JH journey throughout the week, so stop by the glass counter any time questions arise, talk with us throughout the week during activities or enjoy some coffee with us on the deck. We are your guides and hospitality team for the week, and we want to help make your week the best possible. It's an honor to serve you.



After you leave the property, the next time we see you may be in your homes as you invite friends and family to hear about JH Ranch at a presentation. Then we will get to meet your families and hear how God is continuing to work in your lives.

We look forward to you joining us this summer!!

*Nita Monroe*

Nita

# LET US HELP PREPARE YOU FOR A GREAT WEEK AT THE RANCH!

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# ACCOUNT DASHBOARD

**Please visit your online Account Dashboard to complete all forms and waivers by April 1, 2021.**

Whether you registered at the Ranch, by phone, at a Host Family event, or through our website, your personal online Account Dashboard will direct you to completing everything necessary: JH Covid Release, Medical Forms, Terms and Conditions Agreement, Rentals, and more. **These items must be completed by April 1, 2021 to maintain an active registration.**

When you login to your account on [jhranch.com](http://jhranch.com) you will be directed to the main dashboard. Click on "**View Current Registrations**" to access forms. Simply click your name and you will be directed to the Services menu.

You can also create an account for your JH Ranch Store Card (an easy way to make purchases at the Ranch with your JH name tags.)

If you need any help accessing your account or completing your forms, please call us at 800.242.1224 or email [info@jhranch.com](mailto:info@jhranch.com)



# CLOUD 9 HOUSING



**All of our guests stay in cabins with their teammates.  
Your team placement will be with other Cloud 9 guests.**

**Ladies are housed in one side of divided cabin and guys  
are housed in the other side.**

Each side of the cabin has approximately 8 bunk beds with mattresses, shared bathroom with sink, shower, and toilet. Guests are assigned a bunk like the ones in the photo. **We do not provide toiletries, towels, or bedding. So please bring them or rent a sleeping bag.\***

For requests for lower bunk and any other special needs due to medical conditions, please email Nita at [nmonroe@jhranch.com](mailto:nmonroe@jhranch.com). Please include your name and the medical condition associated with your request.



**SLEEPING BAG RENTAL:** We have a limited number of sleeping bags for rent during our programs. See page 7 for more details.



# PACKING LIST

## ESSENTIAL

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### CLOTHING:

- 6-7 t-shirts (long and short sleeves)
- 1 warm jacket and/or sweatshirt (prepare for cold nights)
- 6-7 pairs of shorts
- 1 or 2 pairs of jeans
- 1 bathing suit (modest, lined one-piece for females)
- Socks

### SHOES:

- 1 pair of tennis shoes
- 1 pair of river shoes (sandals, Chaco's, etc. to wear rafting)

### BEDDING:

- 1 pillow with pillow case
- 1 sleeping bag\*, or single twin sheets and blanket

### TOILETRIES:

- Shampoo and Conditioner
- Body Wash or Soap
- Toothbrush and Toothpaste
- Hair Dryer
- Washcloth and Towel
- Beach Towel

### GEAR:

- Multiple masks
- A day-pack/book bag (to carry things like your water, sunscreen, etc.)
- Insect repellent
- 1 or 2 sturdy water bottles (You'll be drinking a lot of water!)
- A hat
- Headlamp or Flashlight
- Sunscreen
- Bible
- Personal Journal (Optional)







## SUGGESTED

- Sunglasses (strap recommended for rafting)
- Rodeo/"Western" attire (plaid shirt/boots/etc)
- Camera
- Casual banquet attire, such as:
  - For Men: Khakis & a Button-Down or Polo
  - For Women: Jeans & Nice Shirt or Sunday Dress

## EYI.

- Your everyday summer clothes will likely be fine for on-property activities.
- Label ALL belongings. (Items are easily misplaced)
- There are no laundry facilities available at the Ranch for guests.
- Our on-property store, The Tradin' Post, has JH gear as well as any needed items you may have forgotten.



- \* **A LIMITED QUANTITY** of sleeping bags are available from JH Ranch. Rentals are on a first come first serve basis- reserve yours early! Sleeping bag rentals are \$40. Reservations can be made through your online account, or call our office at 800.242.1224. Reservations must be made up to 2 weeks prior to your arrival, while supplies last!

# TRAVEL

## GETTING TO JH RANCH

You are responsible for your travel to and from JH Ranch. Most guests fly into one of the following airports (listed in order of popularity).

**Sacramento, CA (SMF)** - 4.5 hours approximate drive

**Medford, OR (MFR)** - 2 hours approximate drive

**San Francisco, CA (SFO)** - 6 hours approximate drive

**Redding, CA (RDD)** - 2.5 hours approximate drive



### PLANNING YOUR DATES:

Example: If your program is scheduled from June 4 - 11, you will check-in on the night of June 4 and depart early on the morning of June 11. Flights can be booked on these dates.

### CAR RENTAL:

**You will need to rent a car to drive to and from JH Ranch.** Drive time varies greatly from each airport. Please plan your **total** travel time when booking your flight. (Traveling via the coast will take an additional 4 hours making this approximately a 9 hour drive.) You will use your rental car for our off-site river excursion.

### ARRIVING LATE?

**Not a problem.**

Just give us a call at **800.242.1224** or email **nmonroe@jhranch.com** and let us know about the delay in your travel plans. When you arrive, you will drive up Lodge Hill where a staff member will be on-duty throughout the night to welcome you and take you to your cabin. We will have your bed already assigned.



# TRAVEL CONT.

## ARRIVAL TO THE RANCH:

**Check-in will be between 6 PM and 9 PM Pacific Time on your arrival night.** Please note that dinner will NOT be served at the Ranch on arrival night, so be sure to eat before you arrive. We will have light hors d'oeuvres.

Due to current travel restrictions we are asking our guests to not stop for food in the Scott Valley until program completion. This satisfies the “quarantine period” prescribed by the health department for inbound travelers. **Depending on which airport you fly into, we suggest stopping in one of these cities to eat on your way.**

- **Mt. Shasta, CA** - 1.5 hrs South of Ranch
  - **Medford, OR** - 2 hrs North of Ranch
  - **Yreka, CA** - 45 mins NE from Ranch
  - **Ashland, OR** - 1.5 hrs North of Ranch
- (everyone will pass through here)

## DEPARTURE FROM THE RANCH:

Your final evening will be a closing banquet that usually concludes by 11 PM. Guests are free to depart for home anytime after this banquet. A continental breakfast will be available the following morning on the last listed day of your program. (For example, if your program date ends on Saturday, the closing banquet is Friday night and Saturday is your travel day.)





# MEDICAL AND DIETARY NEEDS

So that we can meet your needs while you are with us, please complete your medical form prior to **April 1, 2021 to keep your registration active**. Additionally, please be aware of the following:

## ALLERGIES

Due to change in region, some of our guests experience allergy issues at the Ranch. If you are predisposed to allergies, we recommend that you begin taking allergy medication before arriving at JH. Also, please be aware that our Big Top contains hay. Because of these things, we recommend that you bring allergy medication that will best suit your needs.

## DIETARY

JH Ranch serves a wide variety of meals and cereal/salad in addition to the meal. Please let us know prior to **April 1, 2021** if you have a dietary restriction so that we can make the appropriate accommodations.

Please note that there is an additional **\$175 fee per person** for those requiring a specialized diet, for any of the following:

- Gluten-free
- Dairy-free
- Vegetarian/Vegan
- Egg-free
- Or any combination
- Nut-free: Fee reduced to \$125 per person

If your dietary needs are not submitted on your medical form, we cannot guarantee your special menu will be provided.

We reserve the right to review the dietary restrictions and decline your application. Extreme needs are assessed on a case by case basis.

Please note that we cannot accommodate any airborne food allergies.

## MEDICATIONS

If you or your student require medications such as an inhaler or an epipen, please mark this on your medical form and turn in your medical form no later than April 1, 2021. We require that your student brings their own inhaler/epipen and keeps this medication with them at all times.

Medications requiring refrigeration will be kept in the nurse's station.

## NURSE'S STATION

Our Nurse's Station is staffed by experienced staff. The station is open for medication distribution and non-emergency situations. In case of emergency, our Hospitality Hut is always able to contact the nurse on-call to address immediate needs.

Basic over-the-counter medications and remedies for our guests' needs are available at the Nurse's Station.

## WE WISH WE COULD...

But unfortunately, we cannot accommodate guests who:

- Have suffered a concussion within 8 weeks to the start of a program.
- Have undergone orthopedic or another invasive surgery within 8 weeks to the start of the program (unless the surgery was a tonsillectomy, dental procedure or cosmetic surgery)
- Have uncontrolled seizures (seizure activity within the past month to the start of the program)
- Would require allergy shots during their stay
- Have airborne allergies (such as airborne peanut allergies)

### Please contact our office if you:

- Is restricted in activity level due to mental or visual impairments
- Has physical activity restrictions
- Has had an invasive surgery within 12 weeks of the start of the program.

Our Medical Form has more details. If you need further clarification or if any of these situations apply to you, please contact our office as soon as possible so that we can determine the best options for you. Contact us at [info@jhranch.com](mailto:info@jhranch.com) or 1-800-242-1224.

**Medical Forms MUST be completed  
online by April 1, 2021.**

**Thank you!**







# IMPORTANT THINGS TO KNOW

## VALUABLES

### VALUABLES:

We advise our guests to leave jewelry, electronic devices, expensive sunglasses, etc. at home. JH Ranch is not responsible for lost or stolen valuables. However, a locked safe is available in cabins if needed.

### CELL PHONES:

Cell service is limited on the Ranch. For your best experience, we suggest turning your phone off during your week. We guarantee you'll appreciate the rare opportunity to fully disconnect from notifications, which will enrich the experience.

### CAMERAS & PHOTOS:

You're welcome to bring your own camera. We also have a team of photographers taking pictures all week long. Photos are uploaded daily. While we do our best to capture photos of every person, we cannot make a guarantee. Delays in posting photos will occur when photos are taken on adventures away from the Ranch property. Photos are available at [gallery.jhranch.com](https://gallery.jhranch.com)

## SPENDING

### DISCRETIONARY SPENDING:

We suggest that you set aside about \$150 in discretionary spending money for your time at the Ranch. You will have the opportunity to purchase items from our Snack Bar, Coffee Corral and Tradin' Post. We offer a convenient spending account which is linked to your name tag/**JH Store Card** to use while you're here.

### TRADIN' POST:

Our "Tradin' Post" is stocked with clothing, books, CDs, and more, so you may want to leave a little extra space in your bag. (**JH Store Card** used here)

### SNACK BAR:

Our amazing hand blended milk shakes and the rest of our snack menu is available every afternoon and evening after Big Top. (**JH Store Card** used here)

### EARLY BIRD CREDIT:

If you registered prior to September 1, 2020, your \$200 store credit will be waiting for you when you arrive. This credit is to be used while at the JH Ranch and can only be used while on JH property. Any remaining amount left at the end of the session is non-refundable.

# IMPORTANT THINGS TO KNOW

## AROUND THE RANCH

### COFFEE:

We provide freshly brewed **complimentary** coffee all day on the deck. Our Coffee Corral baristas also serve made-to-order favorites like espresso, latte and cappuccinos. (**JH Store Card** can be used here)

### PACKAGES AND MAIL:

We love delivering letters and postcards from home to our guests. However we ask that you **do NOT send packages** as they quickly overwhelm our local post office.

Please have mail sent to:  
JH Ranch  
Attn: [Your Name Here]  
8525 Homestead Lane  
Etna, CA 96027

## WHAT'S IN YOUR BAG?

### STAYING WARM:

Every year, our Trading Post sells a lot of sweatshirts to guests who don't bring enough warm clothing. Even though it's hot and dry during the day, it can get cool in the evenings, so bring warm layers!

### PROHIBITED ITEMS:

Please be aware that the following items are strictly prohibited while on Ranch Property: chewing tobacco, alcohol, marijuana, illicit drugs, fireworks, and weapons such as knives of any kind or firearms. Please do not bring carving, throwing or pocket knives to JH Ranch. Violation of this policy and any inappropriate behavior disruptive to the program will result in a guest being asked to leave, without a refund.

### PRESCRIPTION DRUGS:

If you or your son/daughter will be bringing prescription drugs, let us know in advance. Depending on the drug, some prescriptions will need to be stored in the Nurses' station and administered as prescribed.

## BE AWARE

### LOST AND FOUND:

Please contact us as soon as you realize you have a missing item. Unclaimed items are donated on September 1. We request payment to cover shipping costs for lost items being returned to your home.

### CALIFORNIA FIRES:

In Case of a California Fire, please visit <http://www.fire.ca.gov/> to determine the best routes for arriving or departing JH Ranch. Please know that JH has an emergency evacuation plan should our property ever be threatened by a fire.

### DRIVING:

When driving to JH Ranch, please watch for deer and observe the speed limits, especially on French Creek Road.

**California enforces a hand's free cell phone law.**



# STEPS TO COMPLETE REGISTRATION

## CANCELLATION POLICY:

Tuition is fully refundable until March 1, 2021. A tuition refund of 50% is available between March 1 and April 1, 2021. If your cancellation occurs after April 1, 2021, the entire tuition will be forfeited. Your registration credit becomes non-transferable to a different date once your program start date is less than 30 days away.

Read more in the JH Ranch Terms & Conditions online. Please contact us as soon as possible if you decide to cancel your registration.

## FINAL DETAILS:

Please be looking for some very important information regarding your program that will be **emailed** to you about 8 weeks before your program's start date.

## COVID-19 UPDATES:

For the safety of everyone at the Ranch, here are a few highlights:

- every guest must email a negative test, antibodies documentation, or proof of vaccine within 72 hours of your arrival to the Ranch to **nocovid@jhranch.com**
- bring multiple masks for travel and select activities
- view details and up-to-date information at **jhranch.com/wellness**

- **MEDICAL:** Complete medical form online for both guests (Includes special dietary needs, allergies, etc.) **before April 1, 2021.**
- **WAIVERS:** Complete JH Covid Release, Conditions of Application, Responsibility Waiver, Acknowledge Statement of Faith, and Terms and Conditions **before April 1, 2021.**
- **RENTALS:** Sleeping Bag rental request submitted (optional, see page 7) **by two weeks prior to arrival.**
- **TRAVEL:** Travel plans completed. Flights and car rental booked. (See page 8-9 for details)

Contact us at **info@jhranch.com** or **1-800-242-1224** with any additional questions, comments or concerns.



**LET US HELP PREPARE YOU FOR  
A GREAT WEEK AT THE RANCH!**

**Need to Contact Us?**

800.242.1224 | [info@jhranch.com](mailto:info@jhranch.com) | [jhranch.com](http://jhranch.com)  
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